



European Board of Urology

Examinations
Terms & Conditions

January 2021



European Board of Urology

These terms and conditions apply to our services related to the EBU exams, directly or indirectly (through providers) made available online, through any mobile device, by email or by telephone. By accessing, browsing and using our website and/or by submitting a registration, you acknowledge and agree to have read, understood and agreed to the terms and conditions set out below (including the privacy policy).

These pages, the content and infrastructure of these pages, and the online registration (including the facilitation of payment service) provided by us on these pages and through the website are owned, operated and provided by the European Board of Urology and are subject to the terms and conditions set out below.

Definitions

- "EBU.com", "us", "we" or "our" refers to the European Board of Urology, a foundation incorporated under the laws of the Netherlands, and having its registered address at Mr. E.N. van Kleffensstraat 5, 6842 CV, Arnhem, the Netherlands.
- "Website" refers to our website www.ebu.com.
- "Registration system" refers to the website on which the online registration is made available and owned, controlled, managed, maintained and/or hosted by EBU.com.
- "Examination" refers to the examination or assessment that can be registered for.
- "Provider" refers to the provider of a specific service to support the delivery of our examinations.
- "Examination Registration" refers to the booking and payment of an Examination.
- "Participant" refers to the person, either a urological resident or a certified urologist, taking the examination.
- "Person" refers to the individual registered with an account in the registration system.
- "CID number" refers to the unique Candidate IDentification number assigned to the Participant.
- "Sponsored Registration" refers to a registration submitted by a partner organisation being a National urological association as defined on our website.
- "Pre-defined Sponsor" refers to a partner organisation being a National urological association as defined on our website.
- "National Urological Association" refers to an organisation affiliated to the EBU having nominated representatives as members of our board.
- "Third Party" refers to a person, or organisation assigned or authorized by the participant to submit the online registration on the participant's behalf.
- "Programme Director" or "Head of Department" refers to a person involved, directly or indirectly, in the urology training of the Participant.
- "Language" refers to the language in which the participant takes the examination.
- "Position" refers to the professional position of the Participant, either being urology resident, or certified urologist.
- "Required documents" refers to the document(s) uploaded during the registration to validate the registration.



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- “EBU member countries” refers to those countries represented in the EBU board being Austria, Belgium, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and United Kingdom.

1. Scope

Through the Registration system we provide an online platform through which the registration for an upcoming Examination is submitted.

Registration can be done for the following Examinations: (i) In-Service Assessment, (ii) Part 1 Written Exam and (iii) Part 2 Oral Exam.

2. Registration

By submitting the online registration you acknowledge and agree to have read, understood and agreed to the terms and conditions (including the privacy policy). You give your consent that we share your personal data being name, email address and demographic information to our providers in order to facilitate your participation and result processing.

3. Examination fee and payment

The fees for the Examinations are listed on our website www.ebu.com.

In the case of a Sponsored Registration the fees are confirmed in writing to the National Urological Association.

Payment is either done by credit card or bank transfer.

4. Cancellation, no-show

The cancellation policy is defined on our website.

In the case of a Sponsored Registration the cancellation policy is confirmed in writing to the National Urological Association.

5. (Further) correspondence and communication

By completing an Exam Registration you agree to receive all correspondence related to the registration which includes (i) an automated email to confirm your registration, (ii) an email to confirm the status of your registration, (iii) an email to inform you about the status of an incomplete registration, (iv) an email to confirm the details of your participation in the examination from us, (v) an email to confirm the details of your participation from a provider (if applicable), (vi) and an email to confirm your result in the examination from a provider.

In order to duly complete and secure your Exam Registration, you need to provide us with accurate information. We are not responsible or liable for (and have no obligation to verify) any wrong or misspelled personal details including names and email address or inaccurate or wrong (mobile) phone number or credit card number.

6. Examination participation

The participant follows the instructions provided by the EBU and/or Provider and takes the Examination on the assigned date and time and adheres to the defined regulations. We reserve the right to annul a participant’s result in case of non-compliance.



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7. Examination Regulations

Provided there is a valid reason the participant may claim an Appeal, Exceptional Circumstances or a Complaint as defined on our [website](#).

8. Unforeseen circumstances

- Part 1 Written Exam: The exam is organised in collaboration with Pearson VUE. The exam is taken at a secured Pearson VUE test centre. A situation may arise where Pearson VUE must unexpectedly close a test centre shortly before the exam.

We will liaise with the affected participant and offer him/her to have the registration cancelled free of charge or deferred to next year.

- Part 2 Oral Exam: The exam is offered in 9 languages: Danish, Dutch, English, French, German, Greek, Italian, Portuguese, and Spanish. This involves a large pool of faculty members from different European countries. A situation may arise where a faculty member cancels his/her participation shortly before the exam which can limit our capacity to offer the exam in the respective language.

We will liaise with the affected participant and offer him/her the opportunity to take the exam in English.

9. Applicable law

These terms and conditions and the provision of our services shall be governed by and construed in accordance with Dutch law. Any dispute arising out of these general terms and conditions and our services shall exclusively be submitted to the competent courts in Amsterdam, the Netherlands.

10. Privacy

We respect your privacy; please read our [privacy policy](#).